



WHITE LABEL
SYSTEM & CONCEPT

TO WHOM IT MAY CONCERN

We engaged Combined Business Solutions Limited last year to introduce benchmarking in to our company to help us drive improvements in a particularly sensitive area of our business.

The team from CBSL gave us a structured approach and acted very professionally in following it. Their work included comparing high level measures already in place from across several locations, identifying potential problem areas for us and then describing the processes behind the numbers in more detail. At each stage, they worked very sensitively with the operations teams and gained their support; something we could not possibly have done on our own.

We were able to work with this information to develop our standard systems and training to make the best practice within our own organisation become common practice. As a result, we have seen significant improvements in financial returns.

Due to the nature of our business and the areas studied, we are not able to share details of the project with other interested parties, but would have no hesitation at all in recommending the work of Combined Business Solutions Limited to any other company.

Gaute Herdlevaer
Director
White Label Insurance